

## Back your AUD investment with a team of experts who understand your utility business workflows.

*Our evergreen services can help you maintain all aspects of AUD, including Implementation, Configuration, GIS and EAM Integrations, Upgrades, CU Library Updates, Trainings, Enhancements, and Managed Services.*

***A preferred SBS Implementation Partner, UDC is uniquely qualified to assist with your AUD software maintenance, development, and IT needs.***

UDC can provide complete lifecycle support for your software and extensions, helping maintain your AUD and related technology so you don't have to. We provide everything from customizations to upgrades, including integrations between ArcGIS Utility Network and AUD, new module implementations, and AUD product administration tasks to keep your technology in prime condition.

Trained by SBS, our inside-track knowledge and experience with AUD coupled with our deep understanding and knowledge of utility workflows, ensure your technology works for you. Our experience as a GIS-centric systems integrator maximizes the enterprise return on your investment for streamlined design management.

## Key Benefits

### **Maximize Your Investment**

Extend your AUD investment for key technology systems and integrations.

### **Package Your Migration**

Pair with your UN transformation to migrate your AUD at the same time.

### **Flexible Support**

Right-size the level of support to fit your budget and timeframe.

### **Leverage Industry Professionals**

Trained by SBS, UDC's team of experienced SMEs understands the inner workings of the SBS AUD product.

## Service Components

### **AUD Implementations, Configurations, Integrations, Upgrades, & Enhancements**

UDC can provide expert services tailored to your organization that support and extend your AUD investment across the following engagements.



#### **Implementation**

New AUD module implementation and roll-out to additional utility users



#### **Upgrades**

Periodic upgrades to keep AUD technology current



#### **Configuration & Customization**

Enhancements or customizations to AUD, Utility Data Hub-GIS, or Utility Data Hub-EAM



#### **Managed Services**

Workforce augmentation services to help meet AUD requirements and business objectives



#### **Integrations**

Integrations between design technology and GIS, and/or GIS and EAM, and ArcGIS Utility Network and AUD



#### **AUD Template Maintenance**

General upkeep and maintenance of design templates

- CU library updates
- Template configuration changes
- Symbology changes or additions
- Base-map updates
- Rule edits



#### **Training**

End-user training - onsite or remote

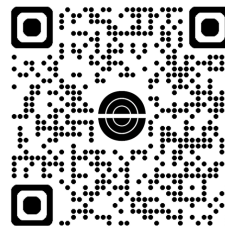
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## Next Steps

**Take the first step towards improving your design process and operations.**

***We invite you to contact us to talk about your AUD needs and to see how you can maximize your technology investments.***

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